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*April 2021*

***The electronic newsletter from the USPS Headquarters - Industry Engagement & Outreach team - summarizing recent USPS news and developments***

## **U.S. Postal Service Accelerates Key Network Infrastructure Investments to Meet Customers' Evolving Mailing and Shipping Needs Ahead of 2021 Holiday Season**

- *Accelerated investments include the procurement of 138 package sorters to be operational ahead of 2021 peak holiday season.*
- *45 additional annex facilities to support surges, overflow of packages, to be leased.*
- *Consistent with optimization and efficiency efforts paused in 2015, USPS will complete movement of mail processing operations at 18 facilities.*
- *Part of 10-year plan that – with full implementation – will spur cash flow and savings to make \$40 billion in capital investments over the next 10 years – including \$20 billion towards USPS' mail and package processing network, facility upgrades and procurement of new processing equipment.*

WASHINGTON, DC — As part of its 10-year plan to achieve financial sustainability and service excellence, the Postal Service announced today key network infrastructure investments to meet the evolving mailing and shipping needs of American public and business customers ahead of the 2021 holiday season.

These initiatives and investments include:

- An accelerated investment and procurement of 138 package processing sorters that will be operational ahead of the 2021 peak holiday season, with plans to purchase additional processing machines over the next 18 months as package volume grows. As USPS expands its role in the e-commerce marketplace, we will deploy and maintain a diverse suite of package sorters and material handling equipment to optimize processing throughputs. In March, USPS customer demand for package deliveries has grown 28 percent over a year ago.
- The leasing of an additional 45 annex facilities located near processing centers in key locations to support surges and overflow of packages.
- The movement of mail processing operations at 18 facilities previously paused in 2015. Those select moves will follow USPS' existing contractual process and be completed by November 2021. Due to the decline in mail volume, we will relocate or remove unnecessary letter and flat sorting equipment as appropriate to make space for much needed package processing. Moving, removing, and repurposing mail processing equipment and operations or “operational mail moves” is an ongoing Postal Service strategy dating back decades that allows for more efficient, timely delivery of mail and packages. A list of impacted facilities is available at [usps.com/deliveringforamerica](https://usps.com/deliveringforamerica).

“The Postal Service’s future depends on its ability to adapt to the evolving demands of our customers,” said Postmaster General and CEO Louis DeJoy. “These initiatives and investments give our employees the infrastructure and technology they need to serve today’s e-Commerce marketplace reliably and efficiently. This optimization will lead to more efficient and reliable performance in our plants, which in turn will enhance our ability to predictably and reliably deliver mail to the more than 161 million addresses we serve each day.”

Employee impacts resulting from these operational changes will be handled in accordance with our negotiated contract provisions and these impacts will not result in employee layoffs.

With full implementation, the Postal Service’s 10-year plan reverses a projected \$160 billion in losses over the next ten years. The Plan will spur cash flow and savings to make \$40 billion in capital investments over the next 10 years – including \$20 billion towards USPS’ mail and package processing network, facility upgrades and procurement of new processing equipment.

Mail volume has declined by more than 39 billion pieces, or 23 percent, in the past 10 years and is continuing to decline. First-Class Mail has dropped 27 percent and single piece First-Class Mail — letters bearing postage stamps — has declined 41 percent during the same timeframe.

The Postal Service has a national network of mail processing facilities that processes and sorts nearly 430 million pieces of mail and packages to 161.4 million addresses at least six days a week. In 2020, the Postal Service delivered more than 129.2 billion pieces of mail and packages to customers located in every state and territory, county, city, town and rural area in the nation.

Additional information about the USPS 10-year plan can be found at [usps.com/deliveringforamerica](https://usps.com/deliveringforamerica).

*Source: Industry Alert dated April 27*

### **Change of handhelds - USPS to complete MDD rollout**

The Postal Service is rolling out thousands of new touch-screen mobile delivery devices (MDDs) to letter carriers across the nation. Approximately 15,000 Post Offices will receive 200,000 new devices during the rollout, which began in late March and will continue through September. By then, every letter carrier will have one of the new scanners. This marks the final phase of the MDD (model Zebra TC-77) rollout that began last year when more than 75,000 of the handhelds were deployed to 3,000 Post Offices.

“They work just like the older MDDs, so not a lot of training is required. The big change is the hardware. I describe them as smartphones on steroids,” said Charles McLellan, delivery and mobile technology engineering manager.

While slightly smaller and less bulky than the current model, which debuted in 2014, the new ruggedized MDDs feature larger touchscreen displays; Wi-Fi; faster processors; improved battery life; more memory; better GPS capabilities; and 4G cellular connectivity. The original MDDs relied upon old-style cellular service, which is being discontinued as AT&T, Verizon and other providers move away from the 3G network.

“It’s important for us to upgrade to 4G to provide real-time status updates on delivery notifications for our customers,” McLellan said.

Similarly, carriers who use the Co-Pilot GPS application will have a better experience using turn-by-turn directions when making deliveries on Sundays.

“They also have voice capability, so we’re planning 911 [emergency assistance] capability before the end of this year,” McLellan said.

John Blair, a Vienna, VA, letter carrier who has been using the new MDDs for the past 10 months, praised them. “It’s smaller. It’s lighter. It was a seamless transition because it is extremely user-friendly,” said Blair, who’s particularly a fan of the device’s “package look-ahead” feature.

“It shows all of the packages that have been received at the Post Office, loaded on the vehicles and delivered. It also shows packages not loaded, which means the package arrived at the Post Office. It’s a great tool for when a customer asks, ‘Where’s my package?’”

As the new MDDs roll out, the current devices will be repurposed for Post Offices, where clerks and retail associates can use them for back-office functions and retail transactions.

*Source: USPS News Link Washington, DC*

### **Product updates - Delivery time changes, reclassification announced**

The Postal Service has proposed changes for Priority Mail Express delivery times and the reclassification of Bound Printed Matter parcels.

Currently, Priority Mail Express has three guaranteed delivery times within the 1-2 business-day service standards: 10:30 a.m. (in select locations, for an extra fee), noon or 3 p.m. The product will be simplified, and the new single guaranteed delivery time will be 6 p.m. on the committed delivery day, regardless of package origin and destination.



The price of using Priority Mail Express as a shipping option will not change. The current price for a Priority Mail Express Flat Rate Envelope starts at \$26.35; [usps.com](#) has *additional pricing information*.

If approved by the Postal Regulatory Commission (PRC), this change would go into effect no earlier than May 23.

Bound Printed Matter parcels contain advertising and printed materials such as books. They must be bound by permanent fastening — such as staples, glue or stitching — and may weigh up to 15 pounds.

The Postal Service will request approval to reclassify these parcels from a market-dominant product to a competitive product. By transferring these parcels to the competitive product list, the organization will have greater opportunity to use product and pricing strategies that are market responsive and better aligned with its shipping products portfolio.

Bound Printed Matter flats would remain as market dominant. These are usually catalogs that weigh more than a pound and are as much as three-quarters of an inch thick.

The PRC will need to approve the classification change. There is no proposed date for the change to take effect.

Postal Service filings can be found on the PRC site under the Daily Listings section at [prc.gov/dockets/daily](https://prc.gov/dockets/daily).

Source: USPS News Link Washington, DC

### **National Postal Forum – A Virtual Event May 3 – 4, 2021**

The NPF is BACK! Join us as Postmaster General Louis DeJoy and other senior USPS leaders open the Forum with a discussion of *Delivering for America*, the Postal Service's new 10-year plan. The PMG and Executive Team Leaders will discuss how the plan modernizes the Postal Service, while preserving universal six-day mail delivery and expanded seven-day package delivery. Following the Postmaster General, Isaac Cronkhite, will discuss the network redesign and investment for growth. Jakki Krage Strako will discuss USPS Connect, giving customers access to the Postal Services delivery network. Steve Monteith will talk about inspiring mail and follow that up with a conversation on direct mail trends.

Day two of the Forum continues the *Delivering for America Plan* dialogue including its strategies regarding workforce stability and employee engagement, investment and innovation, and transforming the network. Attendees will hear from Kristin Seaver, Joshua Colin, and Angela Curtis as they discuss Service Excellence. Pritha Mehra will provide an update on technology investments and we will hear from Isaac Cronkhite again as he discusses transforming the network to be efficient, dependable, and positioned for growth. Finally, we'll hear from Gary Reblin, as he discusses mail innovations.

In addition to informative General Session content, attendees will have an option to attend a variety of workshops covering Informed Delivery, Informed Visibility, Addressing, the Shipping Landscape, and more. The event closes out on day one with a presentation from Doug Lipp, the former Disney University executive, who is an expert on Customer Service. Closing out day two of the forum is a fun, networking trivia event. The NPF Program Guide is attached.

The cost to attend NPF is \$149 and covers both days, May 3<sup>rd</sup> and 4<sup>th</sup>. Postal employees, please do not register for this event. There are a limited number of passes available. You will be notified if you are eligible for a pass to attend NPF.

Here is a sneak peek at a couple pages from our program guide.

**IN TUNE WITH THE TIMES**  
Orchestrating Our Future Together

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**THE ANTICIPATION HAS REACHED AN INTENSE PITCH. NOW IT'S TIME TO HIT THE VIRTUAL STAGE.**

On May 3-4, the NPF 2021 will be presenting two full days of exclusive sessions and workshops orchestrated to keep you on track for record success! Join us for the only premier Mailing and Shipping event that works directly with USPS Leadership, bringing you the most comprehensive educational and networking platform in the industry.

**IN YOUR OFFICE OR AT HOME, EXPERIENCE IT ALL FROM A FRONT-ROW SEAT...**

**Monday and Tuesday USPS Executive Leadership Presentations**  
Monday morning you'll hear from the USPS Postmaster General and CEO Louis DeJoy as he and his executive leadership team unveil *Delivering for America* – a strategic future-driven plan for providing the most cost-effective, technology advanced products and services to business customers across America. On Tuesday morning, USPS executive leadership continues the conversation, presenting forward-thinking strategies from workforce stability to investment and innovation, and more.

**Top-Notch, Time-Relevant Educational Sessions and Workshops**  
Participate among 16+ sessions and workshops hosted by top USPS and Industry executives. Each session and workshop offers actionable insights guaranteed to make a positive impact on your business. Don't worry about missing a session. All sessions and workshops will be recorded and made available exclusively to attendees for up to 30 days.

**Partner Resource Center**  
Discover key industry resources and find leading edge solutions for all your mailing and shipping needs. Plus, establish new partnerships to elevate your success to the next level.

**Enjoy NPF's Daily Closing Sessions**  
Celebrate your daily wins by participating in our very special Monday and Tuesday closing sessions. On Monday, the ever-engaging former Disney executive and expert on customer service Doug Lipp will share fascinating (and fun!) insights into leadership, innovation and teamwork. Tuesday's closing event includes fun, games and music directed exclusively by DJ Troy Adams. Join us in what promises to be two highly entertaining closing sessions you won't want to pass up!

MONDAY, MAY 3, 2021		TUESDAY, MAY 4, 2021	
10:00 AM - 12:15 PM EST	<b>Delivering for America: A Plan for Growth</b> USPS Postmaster General and Executive Leadership Team	10:00 AM - 12:15 PM EST	<b>Delivering for America: Engagement and Investment Strategies</b> USPS Executive Leadership Team
12:30 PM - 1:00 PM EST	<b>PARTNER RESOURCE CENTER</b> Exclusive time to discover new partnerships to help you succeed.	12:30 PM - 1:00 PM EST	<b>PARTNER RESOURCE CENTER</b> Exclusive time to discover new partnerships to help you succeed.
1:15 PM - 2:15 PM EST	<b>The Incremental Value of Mail</b>	1:15 PM - 2:15 PM EST	<b>A Focus on Wellness: Taking Care of You</b>
1:15 PM - 2:15 PM EST	<b>In Tune With the Times? Not Without Informed Delivery!</b>	1:15 PM - 2:15 PM EST	<b>How Consumer Expectations are Changing The Consumer Marketplace</b>
1:15 PM - 2:15 PM EST	<b>Addressing Basics to Best Practices for 2021 and 2022</b>	1:15 PM - 2:15 PM EST	<b>Securing our Nation's Mailing Ecosystem from Evolving Cyberthreats</b>
1:15 PM - 2:15 PM EST	<b>Use SBA COVID-19 Programs to Support, Adapt, and Grow Your Business</b>	1:15 PM - 2:15 PM EST	<b>Addressing and Geospatial Technology Converge</b>
2:15 PM - 2:45 PM EST	<b>PARTNER RESOURCE CENTER</b> Enjoy exclusive time to discover the right solutions in our no-pressure virtual setting.	2:15 PM - 2:45 PM EST	<b>PARTNER RESOURCE CENTER</b> Enjoy exclusive time to discover the right solutions in our no-pressure virtual setting.
2:45 PM - 3:45 PM EST	<b>Overview of the International Landscape</b>	2:45 PM - 3:45 PM EST	<b>The Hybrid Workforce: Reimagining the Employee Experience</b>
2:45 PM - 3:45 PM EST	<b>Mail Center Security: Risk Management Is Everyone's Responsibility</b>	2:45 PM - 3:45 PM EST	<b>Real-Time Visibility for Real-World Decisions</b>
2:45 PM - 3:45 PM EST	<b>Building a Customer-Centric Organization</b>	2:45 PM - 3:45 PM EST	<b>Double your Direct Mail Business in 2021</b>
2:45 PM - 3:45 PM EST	<b>Commercial Mail: Smarter, Faster, Cheaper</b>	2:45 PM - 3:45 PM EST	<b>Do it Now</b>
4:00 PM - 4:45 PM EST	<b>CLOSING SESSION</b> with Guest Speaker Doug Lipp	4:00 PM - 4:45 PM EST	<b>CLOSING EVENT</b> with DJ Troy Adams

Session and Workshop schedule are subject to change.

It's sure to be a hit. We'd hate for you to miss it! For more information visit <https://npf.org>. We'll see you all on May 3 – 4!

Source: Industry Alert dated Apr 23

## Out with the blue - USPS updates parcel notification form



The new peach-colored PS Form 3849 has replaced the blue-colored PS Form 3849G gopost form.

The Postal Service has updated PS Form 3849, We Redeliver for You!, to simplify the process for scheduling redeliveries to gopost lockers.

Gopost units contain secure lockers that customers can use to receive packages or leave parcels for USPS to pick up and deliver, at no additional cost.

The updated form now includes a “Parcel Locker Eligible” option where letter carriers can

indicate whether a customer can schedule the redelivery to a gopost parcel locker for self-service pickup. The new peach-colored PS Form 3849, which USPS introduced on Feb. 28, replaced the blue-colored PS Form 3849G gopost form.

To align with the revised form, the Postal Service also updated and renamed the current URL where customers schedule redeliveries to gopost lockers.

The updated site, [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup), will replace [gopost.com/pickup](https://gopost.com/pickup), which will be deactivated on April 30. Customers who request another redelivery option — such as return to sender, carrier redelivery or pickup — should continue to use the existing website, [tools.usps.com/redelivery.htm](https://tools.usps.com/redelivery.htm).

Delivery units that do not have gopost parcel lockers should continue to use the October 2019 version of the peach-colored PS Form 3849 until depleted before ordering the revised PS Form 3849 through eBuyPlus.

Source: USPS News Link Washington, DC



## Helping Small Business Recover from the Pandemic

The U.S. Postal Service is focused on doing what it can to save main street by working with small businesses to help them rebound back, stronger than ever, from these uncertain times. Two key initiatives are **Grow Your Business Day Events** and **Small Business Webinar Series**.

### Grow Your Business Day Events:

During the month of May, the US Postal Service wants to recognize and support America’s entrepreneurs and small business owners by hosting Grow Your Business Day (GYBD) events across the country. During this month-long celebration, there will be a host of in-person and virtual events providing information on retooling and innovative practices for small business owners as they look to pivot and recover.

GYBD events are the perfect time to see how the USPS is working to grow small businesses, create 21st-century jobs, and drive innovation.

These events, hosted at local Post Offices, show small business owners how to grow their business by utilizing USPS tools such as Every Door Direct Mail and shipping discounts. To learn more about these events and how PCCs can get engaged, please contact your respective Area PCC Coordinator.

All events are posted on <https://postalpro.usps.com/node/9514> and <https://about.usps.com/newsroom/events/>

### **Small Business Webinar Series:**


The U.S. Postal Service is focused on doing what it can to save main street by working with small businesses to help them rebound and return, stronger than ever, from these uncertain times.

Join Mary P. Anderson, Director of Small Business for the U.S. Postal Service as she and her team partner with Customer Outreach to host a *Small Business Webinar Series*.

Please save these dates:

- Wednesday, May 12 at 1:00 p.m. ET
- Tuesday, June 8 at 2:00 p.m. ET
- Tuesday, July 13 at 2:00 p.m. ET
- Tuesday, August 13 at 2:00 p.m. ET

The first webinar is on **May 12**. Details are provided below.

- **Hosts:** Susan McGowan, Senior Sales Program Specialist, Small Business  
Vivian Washington, Sales Program Specialist, Small Business
- **Guest Speakers:**
  - **PCC Membership Benefits:** Lindsey Taylor, Manager, Customer Outreach
  - **Small Business Overview:** Mary P. Anderson, Director, Small Business
  - **Loyalty Program** - Raymond (Jeff) Poli, Senior Sales Performance Analyst
- **When:** Wednesday, May 12 from 1:00 p.m. to 2:00 p.m. ET
- **Where:** [Live webinar](#)  Click Here to Register  
[https://usps.zoomgov.com/webinar/register/WN\\_ofrQ9EenTM6ytz\\_HYr0yCQ](https://usps.zoomgov.com/webinar/register/WN_ofrQ9EenTM6ytz_HYr0yCQ)
- **How:** Copy the above *Zoom* link to your outlook calendar. You may join the webinar **10 minutes prior** to the start time.

Again, we are encouraging PCC's to participate in the GYBD events and join the webinar series. You don't want to miss these strategic educational opportunities!

*Source: PCC Alert issued April 19*

### **Building excitement - Forbes essay lauds Informed Delivery**

Informed Delivery is an effective option for firms that want to attract customers through multichannel marketing campaigns, according to a *new essay* on the Forbes business news website.

Linking digital and physical communications, Informed Delivery allows consumers to *preview their incoming mail* and manage their package deliveries on computers, smartphones and other internet-enabled devices. More than 38 million people subscribe to the free feature.

“If your marketing strategy includes direct mail, it’s a good idea to take advantage of cost-effective new technology trends like Informed Delivery to increase traffic, drive sales and reach customers digitally,” Michael Plummer, president and chief executive officer of Our Town America, writes in the Forbes article.

Businesses and other organizations can use Informed Delivery to add interactive content to the notifications that consumers receive. When a customer clicks on this content, he or she is taken to the company’s website to receive offers, coupons or more information about the firm’s products and services.

Our Town America, based in Clearwater, FL, mails personalized welcome packages containing gift certificates and advertisements that promote local businesses to consumers who have recently moved into a community. Since approximately 70 percent of subscribers open Informed Delivery emails when they arrive, the feature is a key component of Our Town America’s multichannel marketing campaigns.

“We use [it] to send a video to each person who will be receiving a welcome package in the mail. This creates some excitement for its arrival, which means new residents will be more likely to open and use the gift certificates when they arrive,” writes Plummer.

In 2020, mailers *used the feature* to conduct 80,322 interactive campaigns, up 85 percent from 2019.

Informed Delivery “helps drive new customers to our clients and allows us to continue to evolve with the changing times,” Plummer writes.

Source: USPS News Link Washington, DC

## USPS Stamp Corner – Featuring New Stamps

### Espresso delivery - Stamps celebrate coffee craze

*The Espresso Drinks stamps feature 1920s- and 1930s-style advertising images*

The Postal Service will celebrate the nation’s love of coffee when it releases its Espresso Drinks stamps on April 9. The 20-stamp booklet features four designs that each illustrate a different drink — espresso, cappuccino, caffe latte and caffe mocha.

The stamps, *announced last fall*, aim to capitalize on the popularity of espresso beverages. The trend has been driven by the rise of artisanal coffee shops, extensive research on the roasting and brewing process, and ongoing innovation in coffee-making machinery.





Each stamp features a digital illustration created in the style of 1920s and 1930s advertising posters. The name of each drink appears in art-deco-inspired lettering. Greg Breeding, a USPS art director, designed the stamps using original artwork by Terry Allen.

The Espresso Drinks stamps will be available at Post Offices and [usps.com](https://usps.com).

Source: *USPS News Link, Washington, DC*

### **Interested in Joining MTAC?**

The Postmaster General’s Mailers Technical Advisory Committee (MTAC) is a venue for the United States Postal Service (“Postal Service”) to share technical information with mailers. It’s also a great way to receive mailers advice and recommendations on matters concerning mail-related products and services, in order to enhance customer value and expand the use of these products and services for the mutual benefit of mailing industry stakeholders and the Postal Service. Don’t hesitate, reach out and we’ll get you acquainted with MTAC today.

Check out our Web Site for more information at: <https://postalpro.usps.com/mtac>

Or for further information please contact the MTAC Program Manager at [MTAC@usps.gov](mailto:MTAC@usps.gov).

### **A Few Upcoming Events**

**May 3-4**

National Postal Forum

Virtual

For information contact: [info@npf.org](mailto:info@npf.org)

**June 29-30 – MTAC Virtual Meeting**

For information contact: [MTAC@usps.gov](mailto:MTAC@usps.gov)

**November 2-3 – MTAC Virtual Meeting**

For information contact: [MTAC@usps.gov](mailto:MTAC@usps.gov)

### **And Now for Some Interesting May Facts**

DID YOU KNOW:

There are great holidays in May, such as Memorial Day, Mother’s Day, and Cinco de Mayo, but through some research, we found out that May is also LOADED POTATO MONTH. Uh yes, we will happily celebrate that.

On May 1, 1931, the Empire State Building was officially opened.

May Is:

Better Sleep Month – go figure

National Good Car Care Month – this should always be the case

National Photo Month – Maybe for the lighting?  
National Salad Month – eat your greens!  
National Egg Month – egg with salad?  
National Barbecue Month – Again, this should always be...  
Revise Your Work Schedule Month – nuff said.  
Date Your Mate Month – I thought this was Feb...  
National Hamburger Month – YES!  
Fungal Infection Awareness – Yikes!!  
Skin Cancer Awareness Month – Stay safe everyone!  
Zombie Awareness Month – Um...  
National Military Awareness Month – Thank you for your service.

**Enjoy the weather and stay safe everyone! Thank you for reading.**

### **Federal Register Notices:**

**Published in the Federal Register April 23, 2021**

**Service Standards for Market-Dominant Mail Products (Doc # 2021-08463)**

**AGENCY:** Postal Service

**ACTION:** Proposed Rule

**SUMMARY:**

The Postal Service seeks public comment on proposed revisions to the service standards for market-dominant mail products. The Postal Service proposes to apply a two-day service standard to intra-Sectional Center Facility (SCF) First-Class Mail where the SCF is both the origin and destination Processing & Distribution Center or Facility (P&DC/F), and to intra-SCF and inter-SCF First-Class Mail if the combined drive time between the origin P&DC/F, destination Area Distribution Center (ADC), and destination SCF is 3 hours or less. For inter-SCF First-Class Mail within the 48 contiguous states (which include, for purposes of these standards, the District of Columbia) where the combined drive time between the origin P&DC/F, destination ADC, and destination SCF is more than 3 hours, but does not exceed 20 hours, the Postal Service proposes a three-day service standard; the same standard would apply for intra-SCF First-Class Mail if the combined drive time exceeds 3 hours and the SCF is not the origin P&DC/F. The Postal Service proposes a four-day service standard for inter-SCF First-Class Mail within the 48 contiguous states where the combined drive time between the origin P&DC/F, destination ADC, and destination SCF is more than 20 hours, but does not exceed 41 hours; and for certain First-Class Mail originating from and/or destined to certain portions of the non-contiguous states and territories. A five-day service standard would apply in the 48 contiguous states if the combined drive time between the origin P&DC/F, destination ADC, and destination SCF exceeds 41 hours, and also for other First-Class Mail originating from and/or destined to the non-contiguous states and territories. The Postal Service also proposes to apply a three-to-six-day service standard for certain Periodicals, rather than the current three-to-four-day standard, because they are merged with First-Class Mail.

**DATES:** Comments must be received on or before June 22, 2021.

**FOR FURTHER INFORMATION CONTACT:** Twana Barber, Strategic Communications Business Partner, at 202-714-3417.

**Published in the Federal Register April 19, 2021**

**Treatment of E-Cigarettes in the Mail (Doc # 2021-07976)**

**AGENCY:** Postal Service

**ACTION:** Guidance

**SUMMARY:**

A forthcoming final rule will determine whether electronic nicotine delivery systems (“ENDS”) may continue to be mailed pursuant to certain statutory exceptions that are currently administered through an application process. To the extent that such exceptions may ultimately be made available for ENDS, this document provides mailers with guidance to assist in preparing exception applications for submission following the final rule. In addition, ENDS mailers are advised to review and comply with all other applicable mailing restrictions and requirements currently in effect for controlled substances, drug paraphernalia, and hazardous materials.

**DATES:** April 19, 2021.

**FOR FURTHER INFORMATION CONTACT:** Dale E. Kennedy, 202-268-6592.

**Published in the Federal Register April 1, 2021**

**Change in Class of General Applicability for Competitive Products (Doc # 2021-06674)**

**AGENCY:** Postal Service

**ACTION:** Notice of a change in class of general applicability for competitive products

**SUMMARY:**

This notice sets forth changes in class of general applicability for Priority Mail Express.

**DATES:** May 23, 2021.

**FOR FURTHER INFORMATION CONTACT:** Elizabeth Reed, 202-268-3179.

**Published in the Federal Register April 1, 2021**

**Transfer of Bound Printed Matter Parcels to Competitive Product List (Doc # 2021-06650)**

**AGENCY:** Postal Service

**ACTION:** Notice

**SUMMARY:**

The Postal Service is providing notice that it has filed a request with the Postal Regulatory Commission to transfer Bound Printed Matter Parcels from the Market Dominant Product List to the Competitive Product List.

**DATES:** April 1, 2021.

**FOR FURTHER INFORMATION CONTACT:** Markes Lucius at (202) 268-6170 or Garry Rodriguez at (202) 268-7281.

**Published in the Federal Register March 31, 2021**

**Priority Mail Express Delivery Times (Doc # 2021-06648)**

**AGENCY:** Postal Service

**ACTION:** Final Rule

**SUMMARY:** The Postal Service is amending Mailing Standards of the United States Postal Service,

Domestic Mail Manual (DMM®) in various sections to revise the Priority Mail Express® delivery times and to eliminate the optional 10:30 a.m. delivery time.

**DATES:** Effective Date: May 23, 2021.

**FOR FURTHER INFORMATION CONTACT:** Markes Lucius at (202) 268-6170, Denis Baranov (202) 268-4880, or Garry Rodriguez at (202) 268-7281.

### **Negotiated Service Agreements:**

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail, International Service Air Lift, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International & Commercial ePacket Duty and Tax** Chargeback Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International and First-Class Package International** Service Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International, First-Class Package International Service and Commercial ePacket** Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail** Agreement:

International Product Changes-**Competitive Multi-Service Commercial Contracts 1:**

Product Changes-**Priority Mail Express, Priority Mail, First-Class Package Service and Parcel Select Service** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express, Priority Mail and First-Class Package Service** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express, Priority Mail and First-Class** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express and Priority Mail** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express** *Negotiated Service Agreements*: 4/8/2021 – (Doc# 2021-07204), 4/22/2021 – (Doc# 2021-08294)

Product Changes-**Priority Mail** *Negotiated Service Agreements*: 4/22/2021 – (Doc# 2021-08295), 4/22/2021 – (Doc# 2021-08296), 4/22/2021 – (Doc# 2021-08297), 4/22/2021 – (Doc# 2021-08298), 4/22/2021 – (Doc# 2021-08299)

Product Changes-**Priority Mail and First-Class Package Service** *Negotiated Service Agreements*: 4/8/2021 – (Doc# 2021-07205), 4/8/2021 – (Doc# 2021-07207)

Product Changes-**Priority Mail, First Class and Parcel Select** *Negotiated Service Agreements*:

Product Changes-**Priority Mail and Parcel Select** *Negotiated Service Agreements*:

Product Changes-**First-Class Package Service** *Negotiated Service Agreements*: 4/8/2021 – (Doc# 2021-07206)

Product Changes-**Parcel Select** *Negotiated Service Agreements*:

Product Changes-**Parcel Select and Parcel Return Service** *Negotiated Service Agreements*:

Product Changes-**Parcel Return Service** *Negotiated Service Agreements*:

#### **Postal Bulletins:**

**Postal Bulletin 22570 dated 4/22/2021**

<https://about.usps.com/postal-bulletin/2021/pb22570/pb22570.pdf>

#### **POLICIES, PROCEDURES, AND FORMS UPDATES**

##### **Manuals**

**DMM Revision:** Returns Deposit

**IMM Revision:** Availability of Electronic USPS Delivery Confirmation International Service

**IMM Revision:** Individual Country Listing for Austria

**IMM Revision:** IPA and ISAL Office of Exchange Codes to Italy

##### **Publications**

**Publication 431 Revision:** Changes to Post Office Box Service and Caller Service Fee Groups

**Postal Bulletin 22569 dated 4/8/2021**

<https://about.usps.com/postal-bulletin/2021/pb22569/pb22569.pdf>

##### **Manuals**

**DMM Revision:** Priority Mail Express Delivery Times

**DMM Revision:** Return Addresses

##### **Publications**

**Publication 223 Revision:** Directives and Forms Update

**Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups Forms**  
**Revised PS Form 3650 is Now Available.**

**Additional Resources:**

FRN: [Federal Register Notices](#)

PB: [Postal Bulletin](#)

PE: [Postal Explorer](#) is a mailer's resource for all information contained in the [Domestic Mail Manual](#) (DMM), [International Mail Manual](#) (IMM), [Publication 52](#), *Hazardous, Restricted, and Perishable Mail*.

PostalPro: [PostalPro](#) is a mailer's resource for other information (i.e., Mailing and Shipping, Operations, Industry Forum, Certifications, Resources).

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